

PRIVACY POLICY

By accessing or using <https://www.bitdepository.io> (the “**Website**”), a website maintained by **Bitdepository Ltd.**, a company having its registered office located at 48 Stella Maris Street, Sliema SLM 1765, Malta, a company registered in Malta (the “**Company**”), you consent to the information collection, disclosure and use practices described in this Privacy Policy. This Privacy Policy applies to all Website Services provided by us and sets out how we may collect, use and disclose information in relation to users of the Website.

1. Information We Collect

- 1.1 Your privacy is important to us and we have taken steps to ensure that we do not collect more information from you than is necessary for us to provide you with our services and to protect your account.
- 1.2 When you register your account on the Website or even otherwise use it, we may require or otherwise collect information that identifies you as a specific individual and can be used to contact or identify you (“**Personal Information**”). The Personal information shall mean and include, but shall not be limited to: contact data (such as, name, mailing and email address, telephone number, cell phone carrier, and fax number), demographic information (such as, ZIP code, age, date of birth, and gender) and such other information as we may deem necessary for provision of services. In the future, the Website may ask for additional requests for information from you, which may be used alongwith additional information purchased from third parties for marketing purposes. Some of the services on the Website require sign in with your username and password.
- 1.3 In connection with any transaction and payment services that we provide through the Website, information, including but not limited to, bank account numbers, billing and delivery information, credit/debit card numbers and expiration dates and tracking information from cheques or money orders ("**Account Information**") may be collected to, among other things, facilitate the sale and purchase as well as the settlement of purchase price of the Services transacted on or procured through the Website.

- 1.4 If you opt to make direct payment to complete your purchase, then we may store your credit card data, PayPal related information, Bitcoin or such other cryptocurrency's wallet information for temporary basis in order to complete the transaction. The credit card transactions are encrypted through the Payment Card Industry Data Security Standard (PCIDSS). However, the sensitive data is temporarily stored and is deleted once purchase transaction has completed. All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.
- 1.5 We may record and retain records of users' browsing activities on our platform including but not limited to IP addresses, browsing patterns and buyer behavioral patterns. In addition, we gather statistical information about the Website and visitors to the Website including, but not limited to, IP addresses, browser software, operating system, software and hardware attributes, pages viewed, number of sessions and unique visitors (together "**Browsing Information**").
- 1.6 Account Information, Activities Information and Browsing Information generally relate to business entities and are together referred to as business data ("**Business Data**").
- 1.7 It is mandatory for users of the Website to provide certain categories of Business Data and Personal Data (as specified at the time of collection). In the event that users do not provide any or sufficient Business Data and/or Personal Data marked as mandatory, we may not be able to complete the registration process or provide such users with our products or services.

2. Consent and its withdrawal

- 2.1 When you provide us with Personal Information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only. If we ask for your

Personal Information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

- 2.2 If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at support@bitdepository.com.

3. How We Use the Information

- 3.1 The information collected by us from you may be used to provide you with services and better understand your needs related services and programs, to correspond with you and reply to your questions with about our services, and to send you offers consisting of the services, programs and products that may, in our opinion, interest you.

- 3.2 **(a) Personally Identifiable Information:** We will not rent or sell your Personal Information to others. We may store Personal Information in locations outside the direct control of the Company (for instance, on servers or databases co-located with hosting providers).

- 3.3 **(b) Non-personally Identifiable Information:** We may share non-personally identifiable information (such as anonymous usage data, referring/exit pages and URLs, platform types, number of clicks, etc.) including Browsing Information with interested third parties to help them understand the usage patterns for certain Website Services and those of our partners. Our partners also have the option to publish the results for their websites on the Website Service. Such results consist solely of non-personally identifiable information.

- 3.4 Non-personally identifiable information may be stored indefinitely.

- 3.5 If you provide any Personal Information to us, you are deemed to have authorized us to collect, retain and use that Personal Information for the following purposes:

- i. verifying your identity;
- ii. verifying your eligibility to register as a user of the Website;

- iii. processing your registration as a user, providing you with a log-in ID for the Website and maintaining and managing your registration;
- iv. providing you with customer service and responding to your queries, feedback, claims or disputes;
- v. to facilitate communication between buyers and sellers on the Website and processing your transactions on the Website;
- vi. performing research or statistical analysis in order to improve the content and layout of the Website, to improve our product offerings and services and for marketing and promotional purposes;
- vii. making such disclosures as may be required for any of the above purposes or as required by law, regulations and guidelines or in respect of any investigations, claims or potential claims brought on or against us.

3.6 We shall not be able to keep your Personal Information private in response to legal process i.e., a court order or a subpoena, a law enforcement agency's request. If, in our view, it is deemed appropriate to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our terms of use, or as otherwise required by law, we may be compelled to disclose your information. Moreover, in case of takeover, merger or acquisition, we reserve a right to transfer your information to new platform.

4. Storage and Processing

4.1 Your information collected through the Website may be stored and processed in the United States, Europe, or any other country in which the Website or its subsidiaries, affiliates or service providers maintain facilities. The Website may transfer Personal Information and Browsing Information to affiliated entities, or to other third parties across borders and from your country or jurisdiction to other countries or jurisdictions around the world. If you are located in the European Union or other regions with laws governing data collection and use that may differ from U, S. law, please note that we will not transfer information, including

personal information, to a country and jurisdiction that does not have the same data protection laws as your jurisdiction.

5. How We Protect Your Information

- 5.1 The Website is concerned with protecting your privacy and data, but we cannot ensure or warrant the security of any information you transmit to or guarantee that your information on the Website may not be accessed, disclosed, altered or destroyed by breach of any of our industry standard physical, technical or managerial safeguards. When you enter sensitive information (such as log in credentials) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL). No method of transmission over the Internet or method of electronic Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Website, you can contact us at _____@_____.com. We use an outside help platform, and a credit card processing company to bill you if you purchase services. These companies do not retain, share, store or use personally identifiable information for any other purposes. It is obligation of all the agents, affiliates and customers of the Website having access to your Personal Information not to disclose this information in a manner that is inconsistent with the Privacy Policy of the Website.
- 5.2 Any Personal Data supplied by you will be retained by us and will be accessible by our employees, any service providers engaged by us and third parties.
- 5.3 When necessary we may also disclose and transfer your Personal Data to our professional advisers, law enforcement agencies, insurers, government and regulatory and other organizations.
- 5.4 We may share your Account Information with banks or vendors to enable your transactions on the Website to be completed. In addition, we may use your Account Information to determine your credit-worthiness and, in the process of such determination, we may need to make such Account Information available to banks or credit agencies. While we have in place up-to-date technology and internal procedures to keep your Account Information and

other Personal Data secure from intruders, there is no guarantee that such technology or procedures can eliminate all of the risks of theft, loss or misuse.

- 5.5 Your Personal Information may also be disclosed by our advertisers to the third parties (e.g., other marketers, magazine publishers, retailers, participatory databases, and non-profit organizations) for marketing and such purposes that we deem appropriate. Please note that your information may also be collected through cookies.

6. Compliance

- 6.1 For E.U. clients, the Website shall make all reasonable efforts to ensure that it complies with the EU Data protection Directive 95/46/EC framework as set forth by the European Union regarding the collection, use, and retention of personal data from European Union member countries and Switzerland. Website shall make all reasonable efforts to adhere to the requirements of notice, choice, onward transfer, security, data integrity, access and enforcement.

7. Cookies

- 7.1 This website uses cookies to better the users experience while visiting the website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer / device.
- 7.2 Cookies are small files saved to the user's computers' or mobile devices' hard drive or memory that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.
- 7.3 Users are advised that if they wish to deny the use and saving of cookies from this website on to their computers hard drive they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors.

7.4 We may gather certain information automatically and store it in log files. This information includes Internet protocol (IP) addresses, browser type, Internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and click stream data. We may use this information, which does not identify individual users, to analyze trends, to administer the Website, to track users movements around the Website and to gather demographic information about our user base as a whole.

7.5 We may track the referring URL (the web page you left before coming to the Website) and the pages, links, and graphics of the Website you visited. We do so because it allows us to evaluate the reputation and responsiveness of specific web pages and any promotional programs we may be running.

8. How You can Access or Correct Information

8.1 Under the applicable laws, you have the right of access to personal information held by us and to request correction of the information.

8.2 If you have any questions regarding this Privacy Policy or its implementation or if you wish to access or correct your Personal Data, you may send your request in writing at support@bitdepository.com

8.3 We may verify your Personal Information before processing your request and in accordance with the applicable laws, we reserve the right to charge you a reasonable fee for the processing of any data access or correction request.

9. Access, Correction, Deletion

9.1 We respect your privacy rights and provide you with reasonable access to the Personal Information that you may have provided through your use of the Website. If you wish to access or amend any other Personal Information we hold about you, or to request that we delete any information about you that we have obtained from an Integrated Service, you

may contact us at support@bitdepository.com. At your request, we will have any reference to you deleted or blocked in our database.

- 9.2 You may update, correct, or delete your Account information and preferences at any time by accessing your Account settings page on the Website. Please note that while any changes you make will be reflected in active user databases instantly or within a reasonable period of time, we may retain all information you submit for backups, archiving, prevention of fraud and abuse, analytics, satisfaction of legal obligations, or where we otherwise reasonably believe that we have a legitimate reason to do so.
- 9.3 You may decline to share certain Personal Data with us, in which case we may not be able to provide to you some of the features and functionality of the Service.
- 9.4 At any time, you may object to the processing of your Personal Data, on legitimate grounds, except if otherwise permitted by applicable law

10. Other Limits to Your Privacy — Third Party Sites

- 10.1 The Website may also contain links that may lead to other third party websites. It is to be noted that neither the Website nor its licensors or affiliates shall be responsible for the content of these third party sites or their privacy policies. Therefore, you are requested to visit these at your own risk.

11. Changes to this Privacy Statement

- 11.1 We may modify these this Privacy Policy from time to time, and any such change shall be reflected on the Website with the updated version of the Privacy Policy and you agree to be bound to any changes to the updated version of Privacy Policy when you use the Website or its services.
- 11.2 Also, occasionally there may be information on the Website that contains typographical errors, inaccuracies or omissions that may relate to service descriptions, pricing, availability, and various other information, and the Website reserves the right to correct any

errors, inaccuracies or omissions and to change or update the information at any time, without prior notice.